

## About the Conference

The 10<sup>TH</sup> Annual County of Los Angeles Multicultural Conference addresses issues of cultural competency in a changing and increasingly diverse society. The workshops are designed to develop and enhance cultural competency for individuals and organizations.

If you have questions about this conference please visit <http://www.lacmc.net> or contact:

Mary Norman  
(213) 251-6521

[mnorman@dmh.lacounty.gov](mailto:mnorman@dmh.lacounty.gov)

## Continuing Education Information

Los Angeles County Department of Mental Health is approved as a continuing education provider by the following:

\*California Board of Behavioral Sciences (Provider #PCE278) for Licensed Clinical Social Workers and Marriage and Family Therapists

\*California Board of Registered Nursing (Provider #CEP5990) for Registered Nurses, Licensed Vocational Nurses and Licensed Psychiatric Technicians

\*California Associate of Alcoholism and Drug Abuse Counselors.

**Each discipline will be eligible to receive up to 6.0 units of continuing education.**

NO PREPARATION IS REQUIRED FOR THIS TRAINING CONFERENCE

## Public Transportation Information

MTA website <http://www.mta.net/default.asp>  
MTA Phone 1-800-COMMUTE (266.6883)

ACCESS website <http://www.asila.org/>  
ACCESS Phone 1-800-883-1295 (Reservations)  
ACCESS Transportation 1-800-827-0829 (Public Information)

Metro-Link Trains <http://www.metrolinktrains.com/>  
Metro-link Phone 1-800-371-LINK(5465)

## Hotel Reservations

This Conference will be held on May 15, 2008, at the Hilton Los Angeles/Universal City, located at 555 Universal Hollywood Drive, Universal City, CA 91608. Please contact the Hilton at 818.506.2500 for accommodations.

**Universal Hilton parking \$8.00**

## Reasonable Accommodations

If you require a reasonable accommodation, such as, sign language interpreters, assisted listening devices, or materials in an alternative format, please call at least seven days prior to the event at (213) 251-6865.

County of Los Angeles  
Department of Mental Health  
550 South Vermont Avenue, 12th Floor  
Los Angeles, CA 90020



Tenth Annual  
Multicultural Conference

# 10<sup>th</sup> Annual County of Los Angeles Multicultural Conference

Thursday, May 15, 2008



Hilton Los Angeles/Universal City  
555 Universal Hollywood Drive  
Universal City, California 91608

Endorsed by  
The Los Angeles County  
Board of Supervisors

# CONFERENCE AGENDA

Thursday, May 15, 2008

- 7 a.m.-10 a.m. Registration & Continental Breakfast
- 8 a.m.-8:45 a.m. Welcome Address:  
Robin S. Toma, Master of Ceremony  
Director, *Human Relations Commission*  
Los Angeles County Board of Supervisors  
(Invited)  
Dr. Marvin J. Southard, Director  
*Department of Mental Health*  
Philip Browning, Director  
*Department of Public Social Services*  
John S. Fernandes, Director  
*Department of Ombudsman*  
Russ Guiney, Director  
*Department of Parks and Recreation*  
Pastor Herrera Jr., Director  
*Department of Consumer Affairs*
- 8:45 a.m.-10:15 a.m. MORNING PLENARY SPEAKER:  
Joy DeGruy-Leary, Ph.D.  
*Portland State University*
- 10:15-10:30 a.m. NETWORKING

## Morning Workshops

10:30 a.m. - Noon

- Session 1 Faces of Prejudice (and) Facilitating Difficult Dialogues  
*Cherylynn Sara Hoff*
- Session 2 Workplace Bullying: In Search of a Little Respect  
*Terrance J. Wolfe*
- Session 3 The Best Seat in the House: Living and Thriving with a Disability  
*Allen Rucker*
- Session 4 Thriving in a Changing Work Environment  
*Debra Williams*
- Session 5 Economics, Race & Community Resources  
*John Kim*
- Session 6 Best Practices in Organizational Development and Diversity Initiatives in the County of Los Angeles  
*Flora Rostamian and Madeline Roachell*
- Session 7 The White Person: Another Look at this Piece of the Multicultural Puzzle  
*Peter Bechtel & Lisa Ransdell*
- Session 8 The Forgotten History of Chinese Americans in Southern California  
*Icy Smith*
- Session 9 Inclusivity: Going Beyond Diversity  
*Deborah Deras*

## Luncheon & Awards

Noon - 1:00 p.m.

- 1 p.m.-2:45 p.m. AFTERNOON PLENARY SPEAKER:  
Denise Bissonnette  
*Diversity World*
- 2:45 p.m.-3 p.m. NETWORKING

## Afternoon Workshops

3:00 p.m. - 4:30 p.m.

- Session 10 Creating an Inclusive Workplace  
*Denise Bissonnette*
- Session 11 The Bamboo Ceiling: Understanding and Overcoming Career Advancement Challenges Among Asian-Americans  
*Patricia Denise Lopez, Ph.D.*
- Session 12 Civic Organizing: Collaborative Leadership Strategies for Effectively Engaging Communities in Problem-Solving Partnerships with Local Government  
*Anthony Massengale*
- Session 13 Compassion Plays-Horizon Line "Live Performance"  
*ENCOMPASS-Ben Wright*
- Session 14 Celebrating Asian Pacific American Heritage Month  
*Vanessa Puniak*
- Session 15 Generation Differences X-Y-Z  
*Tisa Jackson*
- Session 16 Transgender Issues in the American Workplace  
*Mark Abelsson*
- Session 17 Workplace Respect: The Power of Recognition  
*Douglas Bender*
- Session 18 Insights into Cultural Diversity  
*Ida Greene, Ph.D.*

## Closing Reception

4:30 p.m. - 5:00 p.m.

RAFFLE

Closing Remarks:

- William T Fujioka, Chief Executive Officer  
*CEO, Los Angeles County*
- John Hill, Chief of Staff  
*Supervisor Yvonne Burke*  
Second District

# CONFERENCE REGISTRATION

**REGISTRATION DEADLINE MONDAY, MAY 12, 2008**

Name \_\_\_\_\_

Agency/Company \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

Job Title \_\_\_\_\_

### County Employees

Employee # \_\_\_\_\_

Department Name \_\_\_\_\_

Department # \_\_\_\_\_

### CEU Information

Last 4 digits of Social Security # \_\_\_\_\_

Registration Fees by May 9, 2008 are \$90 per person, which includes continental breakfast and lunch. Registration Fees after May 9, 2008 are \$100. **REGISTRATION FEES ARE NON-REFUNDABLE.** Registrations will not be accepted without full payment. There will be a \$25 processing fee for all returned checks. Early registration is encouraged.

**PLEASE MAKE CHECKS PAYABLE TO:  
LOS ANGELES COUNTY**

Send Checks and Registration Forms to:  
Multicultural Conference  
Attention: ANGEL BAKER  
550 South Vermont Avenue, 12<sup>th</sup> Floor  
Los Angeles, CA 90020

HOW DID YOU HEAR ABOUT  
THE MULTICULTURAL CONFERENCE?

- General E-mail  
 Supervisor/Manager  
 Save-the-Date Flyer  
 Website  
 Past Attendee  
 Other \_\_\_\_\_